



# MANAGEMENT SYSTEM TRAINING

January 2022 Course Catalog



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### **Hold a Private Training and Save!**

Available at Your Location or Virtually

Do you need to train five or more people? Get the best value by holding a private course with our experienced instructors for as low as \$394 per person for 3-Day Internal Auditor training and \$605 for 4-Day Lead Auditor training.

We can present any course we offer, and we can even customize the content to your industry.

**Get a Quote Today!**

# Delivery Methods

## Virtual **V**

This is live, online training that combines our experienced instructors with the latest virtual learning methodologies to deliver an engaging, collaborative training experience from anywhere with an internet connection.

## Public **P**

This is live training held in cities across North America throughout the year and is open to the public. Our instructors share their knowledge and experience with you face-to-face, and you will take any required exams during the scheduled course.

## On-Site **S**

On-site courses are a practical and economical solution to training five or more people from your company. Our instructors can come to your location and present the course material exclusively to your employees, as well as proctor any exams.

# Save More With Special Discounts!

### Early Registration Discount

Register at least 30 days before the public course begins and enjoy these discounts off each seat:

Lead Auditor Courses . . . . .	\$150 off
Internal Auditor Courses . . . . .	\$100 off
All Other Courses . . . . .	\$50 off

### Multiple Registration Discount

Purchase multiple seats and save even more. Enjoy these discounts **on top of** the early registration discount:

Lead Auditor Courses (6+ attendees) . . . . .	\$300 off
Lead Auditor Courses (2-5 attendees) . . . . .	\$100 off
Internal Auditor Courses . . . . .	\$100 off
All Other Courses . . . . .	\$50 off



# About Us

**DEKRA Management Systems Training**, provides training in support of organizational improvement and implementation of international management system standards. We successfully participated in the RAB pilot project for ISO 9001 Lead Auditor Training in 1993 and the ISO 14001 Lead Auditor Training in 1996. **No organization has been doing RABQSA/Exemplar Global Certified Lead Auditor Training longer.**

Established in 1989, we have grown to offer a full range of innovative training services to industry, government, non-profit, and service in areas of Quality, Environment, Energy, Food Safety, Occupational Health and Safety, and Information Security. Our full time staff and regional technical experts are fully qualified to provide the support you need.

## Our Qualifications

Our skill set includes trainers with technical expertise in:

- Manufacturing
- Risk Management
- Automotive
- Service
- Occupational Health and Safety
- Air Pollution
- Medical Device
- Resource Management
- Pollution Prevention
- Emergency Preparedness
- Food
- Government
- Aerospace
- Health Care
- Military
- HACCP
- Agribusiness
- Energy
- Business Continuity
- Energy Management

World  
Class  
Training

**DEKRA** is an Exemplar Global/Probitas Authentication-certified course provider offering a full array of ISO 9001, ISO 13485, AS9100, AS9110, ISO 14001, FSSC 22000, ISO 27001 and ISO 45001 courses including:

- ISO 9001 Foundations
- ISO 9001 Internal Auditor
- ISO 9001 Lead Auditor
- ISO 13485 Foundations
- ISO 13485 Internal Auditor
- ISO 13485 Lead Auditor
- ISO 14001 Foundations
- ISO 14001 Internal Auditor
- ISO 14001 Lead Auditor
- ISO 45001 Foundations
- ISO 45001 Internal Auditor
- ISO 45001 Lead Auditor
- FSSC 22000 Foundations
- FSSC 22000 Internal Auditor
- FSSC 22000 Lead Auditor
- ISO 27001 Foundations
- ISO 27001 Internal Auditor
- ISO 27001 Lead Auditor
- AS9100 Lead Auditor
- AS9100 Internal Auditor
- AS9110 Lead Auditor
- AS9110 Internal Auditor
- Competency Unit QM
- Competency Unit EM
- Competency Unit OH
- Competency Unit MD
- Competency Unit FS
- Competency Unit AU
- Competency Unit TL



Our ISO 9001 based courses are available with specific content for: AS9100, AS9110, ISO 13485, ISO/IATF 16949, ISO 17025, Food, Government, Service, Health Care, Military, and Agribusiness. Our ISO 14001 and ISO 45001 based courses can be customized with examples specific to your unique needs.

DEKRA also offers a series of courses designed to support implementation including:

- Executive Overview
- ISO 9001, ISO 13485, IATF 16949, AS9100, AS9110, AS9120, ISO 22301, FSSC 22000, ISO 14001, ISO 50001, ISO 27001, & ISO 45001 Internal Auditor – 2 and 3 day courses available
- Documentation – 1 and 2 day courses available
- Implementation – 1, 2, and 3 day courses available
- Integrated Auditing – QMS/EMS/EnMS/OHSMS
- Risk Identification & Management

All of our courses are available for presentation at your organization.  
Check out our website or call us for a public course schedule.

# Quality Management



## ISO 9001:2015 Certified Lead Auditor **V P S**

4 Days (Full Day Sessions, In-Person or Virtual) • 3.2 CTU's

Understand the requirements of ISO 9001:2015 to be able to conduct a successful audit. The course includes hands-on workshops to prepare you for real-life auditing situations. You'll learn to manage and lead the audit process and complete reporting.

Competency units QM, AU, TL



\$1795 Virtual // \$1995 Public

New Orleans, LA	Jan. 10-13	Tampa, FL	Apr. 25-28
Virtual	Jan. 10-13	Virtual	May 16-19
Virtual	Feb. 7-10	Atlanta, GA	May 23-26
Nashville, TN	Feb. 14-17	Minneapolis, MN	Jun. 6-9
Houston, TX	Mar. 14-17	Virtual	Jun. 13-16
Virtual	Mar. 21-24	Santa Ana, CA	Jul. 11-14
Virtual	Apr. 18-21	Virtual	Jul. 18-21

## ISO 9001:2015 Certified Internal Auditor



3 Days (Full Day Sessions, In-Person or Virtual)

- 2.4 CTU's

Understand the requirements of ISO 9001:2015 to be able to conduct a successful audit. The course includes hands-on workshops to prepare you for real-life auditing situations. You'll learn the internal audit process and complete reporting.

Competency units QM, AU

\$1295 Virtual // \$1395 Public



New Orleans, LA	Jan. 10-12	Tampa, FL	Apr. 25-27
Virtual	Jan. 10-12	Virtual	May 16-18
Virtual	Feb. 7-9	Atlanta, GA	May 23-25
Nashville, TN	Feb. 14-16	Minneapolis, MN	Jun. 6-8
Houston, TX	Mar. 14-16	Virtual	Jun. 13-16
Virtual	Mar. 21-23	Santa Ana, CA	Jul. 11-13
Virtual	Apr. 18-20	Virtual	Jul. 18-20

# Quality Management

## ISO 9001:2015 Foundations



2 Days (Full Day Sessions, In-Person or Virtual)

- 1.6 CTU's

Understand the requirements of the ISO 9001:2015 Quality Management System standard.

Competency unit QM

\$995 Virtual // \$1095 Public



New Orleans, LA	Jan. 10-11	Tampa, FL	Apr. 25-26
Virtual	Jan. 10-11	Virtual	May 16-17
Virtual	Feb. 7-8	Atlanta, GA	May 23-24
Nashville, TN	Feb. 14-15	Minneapolis, MN	Jun. 6-7
Houston, TX	Mar. 14-15	Virtual	Jun. 13-14
Virtual	Mar. 21-22	Santa Ana, CA	Jul. 11-12
Virtual	Apr. 18-19	Virtual	Jul. 18-19



## ISO 9001:2015 Certified Lead Auditor with Auto Industry Focus (IATF 16949)



5 Days (Virtual Only)

Understand the requirements of ISO 9001:2015 and IATF 16949 to be able to conduct a successful audit. The course includes hands-on workshops to prepare you for real-life auditing situations. You'll learn to manage and lead the audit process and complete reporting. Includes coverage of automotive core tools.

Competency units QM, AU, TL

\$1995 Virtual

Virtual Feb. 7-11

Virtual Apr. 18-22

Virtual Jun. 13-17



## ISO 9001:2015 Certified Internal Auditor with Auto Industry Focus (IATF 16949)



4 Days (Virtual Only)

Understand the requirements of ISO 9001:2015 and IATF 16949 to be able to conduct a successful audit. The course includes hands-on workshops to prepare you for real-life auditing situations. You'll learn to manage the internal audit process and complete reporting. Includes coverage of automotive core tools.

Competency units QM, AU

\$1495 Virtual

Virtual Feb. 7-9 & 11

Virtual Apr. 18-20 & 22

Virtual Jun. 13-15 & 17



# Quality Management

## AS9100 Rev. D Certified Lead Auditor



5 Days (Full Day Sessions, In-Person or Virtual)

- 4.0 CTU's

Learn how to conduct and lead audits in the aerospace industry and assess compliance with AS9100. Conduct practical audit exercises tailored to the aerospace industry in order to apply these requirements and manage the audit process.

\$1895 Virtual // \$2095 Public

Santa Ana, CA Jan. 17-21

Virtual Feb. 14-18

Houston, TX Mar. 21-25

Virtual Apr. 18-22

Tampa, FL May 16-20

Virtual Jun. 20-24

Santa Ana, CA Jul. 25-29



## AS9100 Rev. D Certified Internal Auditor



3 Days (Full Day Sessions, In-Person or Virtual)

- 2.4 CTU's

Learn how to conduct internal audits in the aerospace industry and assess compliance with AS9100. Conduct practical audit exercises tailored to the aerospace industry in order to apply these requirements and manage the audit process.

\$1395 Virtual // \$1495 Public

Santa Ana, CA Jan. 17-19

Virtual Feb. 14-16

Houston, TX Mar. 21-23

Virtual Apr. 18-20

Tampa, FL May 16-18

Virtual Jun. 20-22

Santa Ana, CA Jul. 25-27



# Quality Management

## ISO 13485:2016 Certified Lead Auditor **V P S**

4 Days (Full Day Sessions, In-Person or Virtual) • 3.2 CTU's

Understand the requirements of ISO 13485:2016 to be able to conduct a successful audit. The course includes hands-on workshops to prepare you for real-life auditing situations. You'll learn to manage and lead the audit process and complete reporting. This course has been specifically designed to meet the needs of the Medical Device Industry.

Competency units MD, AU, TL

\$1895 Virtual // \$2095 Public



New Orleans, LA	Jan. 17-20	Virtual	Apr. 11-14
Virtual	Jan. 24-27	Virtual	May 9-12
Virtual	Feb. 14-17	Minneapolis, MN	Jun. 20-23
Houston, TX	Mar. 21-24	Virtual	Jul. 25-28

## ISO 13485:2016 Certified Internal Auditor

**V P S**

3 Days (Full Day Sessions, In-Person or Virtual) • 2.4 CTU's

Understand the requirements of ISO 13485:2016 to be able to conduct a successful audit. The course includes hands-on workshops to prepare you for real-life auditing situations. You'll learn the internal audit process and complete reporting. This course has been specifically designed to meet the needs of the Medical Device Industry.

Competency units MD, AU

\$1395 Virtual // \$1495 Public



New Orleans, LA	Jan. 17-19	Virtual	Apr. 11-13
Virtual	Jan. 24-26	Virtual	May 9-11
Virtual	Feb. 14-16	Minneapolis, MN	Jun. 20-22
Houston, TX	Mar. 21-23	Virtual	Jul. 25-27

# Quality Management

## ISO 13485:2016 Foundations



2 Days (Full Day Sessions, In-Person or Virtual)

- 1.6 CTU's

Understand the requirements of the ISO 13485:2016 Quality Management System standard.

Competency unit MD

\$1095 Virtual // \$1195 Public



## Process Validation for Medical Device, Pharmaceutical and Combination Product Manufacturing



3 Days (Virtual) • 2.4 CTU's

Fully understand the regulatory requirements for process validation and their relationship to the Medical Device QSR and the Pharmaceutical cGMPs.

New Orleans, LA

Jan. 17-18

Virtual

Apr. 11-12

Virtual

Jan. 24-25

Virtual

May 9-10

Virtual

Feb. 14-15

Minneapolis, MN

Jun. 20-21

Houston, TX

Mar. 21-22

Virtual

Jul. 25-26

This course is available for presentation at your facility or virtually for your staff.

# Environmental & Energy Management

## ISO 14001:2015 Certified Lead Auditor



4 Days (Full Day Sessions, In-Person or Virtual) • 3.2 CTU's

Understand the requirements of ISO 14001:2015 to be able to conduct a successful audit. The course includes hands-on workshops to prepare you for real-life auditing situations. You'll learn to manage and lead the audit process and complete reporting.

Competency units EM, AU, TL

\$1795 Virtual // \$1995 Public



New Orleans, LA	Jan. 10-13	Tampa, FL	Apr. 25-28
Virtual	Jan. 10-13	Virtual	May 16-19
Virtual	Feb. 7-10	Atlanta, GA	May 23-26
Nashville, TN	Feb. 14-17	Minneapolis, MN	Jun. 6-9
Houston, TX	Mar. 14-17	Virtual	Jun. 13-16
Virtual	Mar. 21-24	Santa Ana, CA	Jul. 11-14
Virtual	Apr. 18-21	Virtual	Jul. 18-21

# Environmental Management

## ISO 14001:2015 Certified Internal Auditor



3 Days (Full Day Sessions, In-Person or Virtual)

- 2.4 CTU's

Understand the requirements of ISO 14001:2015 to be able to conduct a successful audit. The course includes hands-on workshops to prepare you for real-life auditing situations. You'll learn the internal audit process and complete reporting.

Competency units EM, AU

\$1295 Virtual // \$1395 Public



New Orleans, LA	Jan. 10-12	Tampa, FL	Apr. 25-27
Virtual	Jan. 10-12	Virtual	May 16-18
Virtual	Feb. 7-9	Atlanta, GA	May 23-25
Nashville, TN	Feb. 14-16	Minneapolis, MN	Jun. 6-8
Houston, TX	Mar. 14-16	Virtual	Jun. 13-15
Virtual	Mar. 21-23	Santa Ana, CA	Jul. 11-13
Virtual	Apr. 18-20	Virtual	Jul. 18-20

## ISO 14001:2015 Foundations



2 Days (Full Day Sessions, In-Person or Virtual)

- 1.6 CTU's

Understand the requirements of the ISO 14001:2015 Environmental Management System standard.

Competency unit EM

\$995 Virtual // \$1095 Public



New Orleans, LA Jan. 10-11

Virtual Jan. 10-11

Virtual Feb. 7-8

Nashville, TN Feb. 14-15

Houston, TX Mar. 14-15

Virtual Mar. 21-22

Virtual Apr. 18-19

Tampa, FL Apr. 25-26

Virtual May 16-17

Atlanta, GA May 23-24

Minneapolis, MN Jun. 6-7

Virtual Jun. 13-14

Santa Ana, CA Jul. 11-12

Virtual Jul. 18-19

# Energy Management

## ISO 50001:2018 Lead Auditor



5 Days (Virtual) • 4.0 CTU's

This course is for those interested in learning more about ISO 50001, ISO 50001 internal first-party Auditors, ISO 50001 external second- and third-party Auditors, organizations undergoing a third-party audit to ISO 50001, and Energy Management System Management Reps.

\$1895 Virtual

Virtual

Apr. 18-22

## ISO 50001:2018 Internal Auditor



4 Days (Virtual) • 3.0 CTU's

Learn how to interpret the ISO 50001 requirements, how to analyze Energy audit findings, the roles and responsibilities of Energy auditors, and how to plan and conduct effective Energy Management audits.

\$1395 Virtual

Virtual

Apr. 18-21

These courses are available for presentation at your facility or virtually for your staff.





# Occupational Health & Safety



## ISO 45001:2018 Certified Lead Auditor **V** **P** **S**

4 Days (Full Day Sessions, In-Person or Virtual) • 3.2 CTU's

Understand the requirements of ISO 45001:2018 to be able to conduct a successful audit. The course includes hands-on workshops to prepare you for real-life auditing situations. You'll learn to lead manage the audit process and complete reporting.

Competency units OH, AU, TL

\$1795 Virtual // \$1995 Public



New Orleans, LA Jan. 10-13

Virtual Apr. 11-14

Virtual Jan. 10-13

Virtual May 9-12

Virtual Feb. 14-17

Minneapolis, MN Jun. 13-16

Houston, TX Mar. 21-24

Virtual Jul. 18-21

# Occupational Health & Safety

## ISO 45001:2018 Certified Internal Auditor



3 Days (Full Day Sessions, In-Person or Virtual) • 2.4 CTU's

Understand the requirements of ISO 45001:2018 to be able to conduct a successful audit. The course includes hands-on workshops to prepare you for real-life auditing situations. You'll learn the internal audit process and complete reporting.

Competency units OH, AU

\$1295 Virtual // \$1395 Public



New Orleans, LA	Jan. 10-12	Virtual	Apr. 11-13
Virtual	Jan. 10-12	Virtual	May 9-11
Virtual	Feb. 14-16	Minneapolis, MN	Jun. 13-15
Houston, TX	Mar. 21-23	Virtual	Jul. 18-20

## ISO 45001:2018 Foundations



2 Days (Full Day Sessions, In-Person or Virtual) • 1.6 CTU's

Understand the requirements of the ISO 45001:2018 Health and Safety Management System standard.

Competency unit OH

\$995 Virtual // \$1095 Public



New Orleans, LA	Jan. 10-11	Virtual	Apr. 11-12
Virtual	Jan. 10-11	Virtual	May 9-10
Virtual	Feb. 14-16	Minneapolis, MN	Jun. 13-14
Houston, TX	Mar. 21-22	Virtual	Jul. 18-19

# Food Safety Management



## FSSC 22000 Certified Lead Auditor



5 Days (Virtual) • 4.0 CTU's

This course is for those responsible for implementing or maintaining the FSSC 22000 food safety management system (ISO 22000 + ISO 22002 + ISO 22003), those responsible to help develop, implement, or maintain food safety plans (PRPs, OPRPs, and HACCP CCPs), and those who are Food Safety Managers, HACCP Team Members, Internal Audit Team Members, Auditors of Suppliers, Certified Body Auditors, Quality Assurance Managers, or anyone desiring an in-depth understanding of the FSSC 22000 food safety system certification requirements.

Competency units FS, AU, TL  
\$1895 Virtual

Virtual Feb. 14-18

Virtual Apr. 4-8

Virtual Jun. 20-24



## FSSC 22000 Certified Internal Auditor



4 Days (Virtual) • 3.2 CTU's

Understand the requirements of FSSC 22000 to be able to conduct a successful audit. The course includes hands-on workshops to prepare you for real-life auditing situations. You'll learn to manage the audit process and complete reporting.

Competency units FS, AU  
\$1395 Virtual

Virtual Feb. 14-17

Virtual Apr. 4-7

Virtual Jun. 20-23



## FSSC 22000 Certified Foundations



3 Days (Virtual)

Understand the requirements of the FSSC 22000 Food Safety Management System standard.

Competency units FS  
\$1095 Virtual

Virtual Feb. 14-16

Virtual Apr. 4-6

Virtual Jun. 20-22

# Information Security Management

## ISO 27001:2013 Certified Lead Auditor



4 Days (Virtual) • 3.6 CTU's

This course is for those responsible for planning and scheduling an internal audit program for ISO 27001:2013 and those who must perform audits to ISO 27001:2013, Management Representatives, Security Consultants, IT Professionals, Information Security Officers, Managers, or anyone interested in conducting first-party, second-party, or third-party audits.



Competency units IS, AU, TL

\$1895 Virtual

Virtual

Apr. 4-7

## ISO 27001:2013 Certified Internal Auditor



3 Days (Virtual) • 2.4 CTU's

Understand the requirements of ISO 27001:2013 to be able to conduct a successful internal audit. The course includes hands-on workshops to prepare you for real-life auditing situations. You'll learn to manage the audit process and complete reporting.



Competency units IS, AU

\$1395 Virtual

Virtual

Apr. 4-6

## ISO 27001:2013 Foundations



2 Days (Virtual) • 1.6 CTU's

Understand the requirements of the ISO 27001:2013 Information Security Management System standard.

Competency unit IS

\$1095 Virtual



Virtual

Apr. 4-5

# Auditing Skills



## Documentation in ISO Standards



2 Days (In-Person or Virtual) • 1.6 CTU's

This course places documentation in its proper place as one of many tools used by organizations to assure results. People attending this course will understand and apply their newly acquired skills to determine when a traditional document is needed, alternatives to traditional documentation that may achieve better results, and how to configure documentation to meet the unique needs of the situation to be managed and the users.

These courses are available for presentation at your facility or virtually for your staff.

## Root Cause and Corrective Action



2 Days (In-Person or Virtual) • 1.6 CTU's

The purpose of this training is to explore the paths and tools available once a decision has been made to take action: either a correction to fix the problem or a corrective action to fix the cause(s) or root cause(s) of the problem.



# Process Safety Training

## Combustible Dust Fundamentals (NFPA 652)



2 Days (4, Half Day Sessions, Virtual)

NFPA 652 is the “On Ramp” to combustible dust requirements contained in the various NFPA Codes. It contains mandatory requirements for the management of the fire, flash fire, and explosion hazards posed by combustible dusts. Although this standard provides some flexibility in approaches for ensuring the safety of the occupants, facility, processes and equipment, some of the requirements must be complied with retroactively. Successful completion of the class with the quiz results in receiving a Dust Hazard Analysis (DHA) Leader certificate.

\$895 // Bundle: \$1195 (See page 22 for bundle options)

Virtual

Feb. 21-24

Virtual

May 2-5

## Flammable Liquids, Vapors and Gases



1 Day (2, Half Day Sessions, Virtual)

This course provides the knowledge and skills to identify, mitigate and protect against the hazards associated with flammable liquids, vapors and gases. The first day will encompass a detailed overview of the fundamentals of flammability, test methods and interpretation, electrostatic hazards and area classification, and relevant compliance standards, codes, and regulations. The second day will cover mitigation and protection strategies for handling, storing, and processing of flammable materials.

\$895 // Bundle: \$1195 (See page 22 for bundle options)

Virtual

Mar. 28-29

Virtual

Jul. 18-19

# Process Safety Training

## Hazardous Area Classification & Electrostatics Fundamentals

Offered as a bundle with Combustible Dust Fundamentals or Flammable Liquids, Vapors & Gas



This course will provide a systematic approach to identify, evaluate and control electrical ignition and electrostatic hazards. Attend this course to learn how to conduct an Electrical Classification study, learn how to evaluate ignition sources caused by mechanical equipment and electrostatic sources, and specify appropriate (electrical) equipment in the hazardous areas. The course covers aspects of NFPA 497 (Classification of Flammable Liquids, Gases, or Vapors and of Hazardous (Classified) Locations for Electrical Installations in Chemical Process Areas) and NFPA 499 (Classification of Combustible Dusts and of Hazardous (Classified) Locations for Electrical Installations in Chemical Process Areas).

\$1195 Virtual

Virtual	Feb. 21-25	Combustible Dust Fundamentals + Hazardous Area Fundamentals
Virtual	Mar. 28-30	Flammable Liquids, Vapors and Gases + Hazardous Area Fundamentals
Virtual	May 2-6	Combustible Dust Fundamentals + Hazardous Area Fundamentals
Virtual	Jul. 18-20	Flammable Liquids, Vapors and Gases + Hazardous Area Fundamentals

## Process Safety Management (PSM) Fundamentals



2 Days (4, Half Day Sessions, Virtual)

This course will identify and help you to understand the fundamental Process Safety Management (PSM), a subset of a Safety Management System (SMS) which relates principally to Major Hazards (Fire, Explosion, Runaway Reaction, Toxic Release) with adverse consequences on human, environment & business loss. The goal of a sound PSM program is to ensure that process facilities handling highly hazardous materials operate safely. This course provides an introduction into Process Safety Management which includes the history with case studies and regulatory guidance. It will provide a review of the two main PSM models: 14 elements outlined by US OSHA PSM and the 20-element approach of the Center for Chemical Process Safety (CCPS). Practical recommendations for how to implement process safety program elements will be discussed throughout the course.

\$895 Virtual

Virtual

Apr. 25-28

## Chemical Reaction Hazards



1 Day (2, 1/2 Day Sessions, Virtual)

Chemical reactions are used daily throughout the world to produce a variety of products. Under the right conditions, however, a reaction that has been conducted safely thousands of times can cause a catastrophic event due to unforeseen events or potential consequences. This course will teach you how to evaluate the risks of your chemical reactions to determine the worst-case consequences, design a safe scale-up process, and develop appropriate safeguards for each step in the scale-up process.

\$895 Virtual

Virtual

Jan. 24-25

Virtual

May 9-10