CASE STUDY: AMERIPRIDE

Why Insight ViaTM is Tailored to Help Improve Safety in the Textile Rental Industry

DEKRA's Insight Via[™] Safety Management System (SMS) is designed to collect, track and trend safety data and metrics for organizations in a variety of different industries. One industry it has been implemented in, and served successfully, is the textile rental industry.

One such company is AmeriPride, the largest uniform rental and supply provider in North America. A subsidiary of Aramark which operates 228 locations throughout the U.S., AmeriPride has used Insight Via[™] in more than four dozen locations over the last 20 years and they continue to drive their safety programs through a number of applications, including Training Documentation, Incident Reporting and Policy Manual.

Training Documentation

The Training Documentation Application tracks and documents employee trainings across the organization. With more than 50 different training courses stored in their training library, management can easily implement, complete and track training courses according to location, departments or even specific job types. This application also allows AmeriPride to track compliance and alert and assign specific employees to training. On the administration side, the courses and content are developed by company administrators with the company's specific content, including media or files of any kind. This allows the organization to control, change, document and run specific reports on any and all training happening within their company.

Incident Reporting

The reduction of incident rates is the goal of safety programs in any industry. When it comes to the textile rental industry and the sheer number of employees involved in everyday tasks, incident reporting and investigation can become a full-time burden on any safety manager. Efficiency is the key to maintaining compliance, as well as utilizing valuable information from the investigation to prevent these incidents, continuously improving your safety programs.

AmeriPride utilizes the Incident Reporting Feature to manage incidents across multiple locations. Insight Via[™] allows managers to roll up real-time reports from a corporate viewpoint. This allows them to compare the number of incidents and specific incident types happening at each location, so they can focus on what corrective actions need to take place to prevent future incidents. The system also allows corrective actions to be directly assigned to specific employees within the SMS for tracking and prioritization of hazard/ barrier removal.

Policy Manual

The Policy Manual provides a foundation of safety expectations in the workplace in order to keep an organization running efficiently and effectively.

For a company that currently manages nearly 6,000 employees, Insight Via[™] simplifies the communication of policies and documents to those employees. The system allows all employees to easily access the policy manual anywhere they can log into the system, as well as push out alerts when documents have been updated or new policies have been created. The organization also takes advantage of the functionality to tie incidents back to specific policies within their company. This creates insight into what policies may need to be better reinforced, removed or adjusted in order to prevent future incidents.

DEKRA is proud to provide a tool that is capable of bringing these benefits to the textile rental industry. Whether operating on a mass scale or a single "mom-and-pop" location, structure and efficiency are key to maintaining a sustainable safety program. Insight Via[™] and its configurable applications have proven to be a strong tool that supports and drives continuous improvement for companies across North America.

Learn more:

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